



# Counsellor

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| <b>Position:</b>             | Counsellor   |
| <b>Program:</b>              | Counselling Services, Changing Lives   |
| <b>Contract:</b>             | Permanent full-time (35 hrs/wk); includes 1 evening                                |
| <b>Location:</b>             | Victoria Park Hub (3 days) and 128A Sterling Rd / 355 Church Street (2 days)       |
| <b>Salary:</b>               | \$53,940 - \$66,437 BU 8   |
| <b>Application Deadline:</b> | September 12, 2017, 5.00pm   |
| <b>File Number:</b>          | CS #27-17 – with cover letter and resume   |
| <b>E-Mail:</b>               | <a href="mailto:hrdep@familyservicetoronto.org">hrdep@familyservicetoronto.org</a> |
| <b>Mail:</b>                 | HR, Family Service Toronto, #202 – 128A Sterling Rd, Toronto, ON M6R 2B7           |
| <b>Web:</b>                  | <a href="http://familyservicetoronto.org">familyservicetoronto.org</a>             |

Family Service Toronto (FST) helps people face a wide variety of life challenges. For over 100 years, we have worked with individuals and families destabilized by precarious mental health and/or socioeconomic circumstances, to achieve greater resilience and stability in more just and supportive communities. We achieve this through our direct service work of intervention and prevention which includes counselling, peer support and education; knowledge building; and system-level work including social action, advocacy, community-building and working with partners to strengthen the sector.

This position will provide counselling services. FST's Counselling Services offers trauma informed and evidence based counselling, psychotherapy and group work. The Counsellor provides counselling services for individuals, couples, families and groups. This Counsellor reports to the Manager, Counselling Services and is an integral member of the Counselling Service Team. Our goal is to attract, develop, and retain highly talented employees from diverse backgrounds allowing us to benefit from a wide variety of experiences and perspectives.

**In applying, please clearly identify how you meet the specific qualifications outlined.**

## RESPONSIBILITIES

- Provide trauma informed counselling services
- Provide brief and medium-term counselling services
- Provide culturally competent counselling to a diverse population
- Provide trauma specific sexual abuse counselling
- Provide excellent professional clinical assessments/recommendations, case notes and reports in a timely manner using a computer database
- Respond to emergency situations that may include suicide, self-harm, child abuse, domestic abuse or other life challenges
- Provide informed referrals to clients and remain up-to-date on community programs and services

- Provide services to clients of diverse sexual orientation and gender identity
- Provide services to clients from diverse ethno-cultural communities and to people who are marginalized
- Work with immigrants and refugees who have experienced trauma and dislocation
- Provide mental health workshops or groups (internal/external) as required
- Work collaboratively with students, volunteers and other staff across the organization
- Participate actively in program development initiatives and clinical consultation to ensure the provision of high quality service to clients
- Utilize clinical outcome evaluation tools and complete all the required program/agency evaluations/research in a timely manner
- Complete all duties within the allotted timelines, as per FST policies and procedures
- Act as a field practicum supervisor for Master's level students and supervise volunteers when required
- Represent and promote the interests of clients and FST on external committees and networks when required

## QUALIFICATIONS

- M.S.W. M.A or M.Ed. International credentials and relevant experience will be considered.
- Registration in good standing with OCSWSSW or CRPO or registration submitted prior to March 31, 2017 and currently in process with the College of Registered Psychotherapists of Ontario
- Minimum of three years of clinical experience working with a variety of counselling interventions
- Demonstrated clinical training, experience and competence in brief therapy approaches; trauma specific sexual abuse counselling; general trauma counselling; integrating at least two clinical modalities into practice (e.g. EMDR, Narrative Therapy, Sensorimotor Therapy, Cognitive Behaviour Therapy, Solution Focused Therapy, Dialectical Behaviour Therapy)
- Demonstrated training and knowledge working with individuals, couples, families and groups
- Experience working with individuals identifying as lesbian, gay, bisexual, trans and queer
- Experience with marginalized and/or ethnically diverse communities
- Current knowledge of best practices in mental health (e.g. crisis de-escalation, suicide prevention, harm reduction, addictions, child abuse, and domestic abuse)
- Knowledge of professional responsibilities regarding the duty to report abuse
- Lived experience as a member of a racialized or ethnic group
- Working knowledge of community resources in the City of Toronto
- Demonstrated clinical supervision from a Master's level clinical Supervisor
- Excellent listening, verbal and written communication skills
- Demonstrated ability to complete clinical recordings and other duties in a timely manner
- Good computer literacy and experience using a computer database
- Experience providing clinical support and consultation to Master's level students and volunteers
- Demonstrated ability to work in a team and independently
- Ability to work one evening per week
- Demonstrated commitment to principles of social justice, cultural competency, anti-oppression, equity and inclusion
- Criminal reference check with Vulnerable Sector Search completed within the past 12 months

We actively encourage applicants from all equity seeking groups especially those with lived experience from racialized and/or ethnic communities.

In accordance with Ontario Human Rights Code, Accessibility for Ontarians with Disabilities Act, 2005, and FST's Equity and Inclusion policy, accommodation will be provided in all parts of the hiring process. Applicants need to make their needs known in advance.

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We thank all applicants and will contact the individuals selected for an interview. No phone calls please.