



FAMILY SERVICE TORONTO
For People. For Change.

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2014

To: The Board of Directors of the Toronto Central Local Health Integration Network (the "LHIN"). Attn: Board Chair.

From: The Board of Directors (the "Board") of Family Service Toronto

Date: May 16, 2018

Re: April 1, 2017– March 31, 2018 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the LHIN and the HSP effective April 1, 2014.

The Board has authorized me, by resolution dated May 16, 2018 to declare to you as follows:

After making inquiries of Margaret Hancock, Executive Director and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "MSAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The Local Health System Integration Act, 2006; and
- (iii) The Public-Sector Compensation Restraint to Protect Public Services Act, 2010.

Ted Betts, President
Board of Directors
Family Service Toronto

Community Engagement and Integration Activities (Section 6.2)

During this reporting period Family Service Toronto has identified the following opportunities to integrate services available to the local health system:

- Continued participation in the CNAP initiative via participation on the Executive Committee and regular attendance at Network meetings.
- Continued purchase of service to Margaret Housing and Community Services to provide services in the Individualized Seniors Support program.
- Participation in numerous sub-region discussions.

Reporting (Section 8.1 b)

During this reporting period Family Service Toronto has met all reporting obligations to the LHIN as identified in Schedule C.

French Language Services (Section 8.1 c)

Family Service Toronto is not designated under the French Language Services Act to provide services funded by the Toronto Central LHIN. A FLS plan has been provided to the LHIN, reflecting this fact.

Transparency (Section 8.5)

Family Service Toronto has an electronic copy of the signed M-SAA posted on its website.

Governance (Section 10.3 b)

Family Service Toronto has a signed Performance Agreement with its Executive Director that ties compensation to performance.

Commercial General Liability Insurance (Section 11.4)

Family Service Toronto holds the required insurance and has provided proof of insurance to the Toronto Central LHIN.

This report has been prepared by Margaret Hancock, Executive Director.
I certify this to be a true and accurate report on the compliance items covered under our Multi-Sector Accountability Agreement.