



# Workshop Facilitator (Somali community)

<b>Position:</b>	Workshop Facilitator, Somali community
<b>Program:</b>	Seniors Community Connections
<b>Contract:</b>	Temporary part-time; 14 hours per week (2 days or 0.4FTE)
<b>Contract End:</b>	January 31, 2019 with possibility of extension
<b>Schedule:</b>	To be negotiated
<b>Location</b>	1128A Sterling Road; occasional assignments in other community locations
<b>Salary:</b>	\$37,047- \$45,717 Grade 4 (excluded)
<b>Application Deadline:</b>	October 9, 2018 - with cover letter and resume
<b>File Number:</b>	VAW #27-18
<b>E-Mail:</b>	<a href="mailto:hrdep@familyservicetoronto.org">hrdep@familyservicetoronto.org</a>
<b>Mail:</b>	HR, 355 Church Street, Toronto ON M5B 0B2
<b>Web:</b>	<a href="http://familyservicetoronto.org">familyservicetoronto.org</a>

Family Service Toronto (FST) helps people face a wide variety of life challenges. For over 100 years, we have worked with individuals and families destabilized by precarious mental health and/or socioeconomic circumstances, to achieve greater resilience and stability in more just and supportive communities. We achieve this through our direct service work of intervention and prevention which includes counselling, peer support and education; knowledge building; and system-level work including social action, advocacy, community building and working with partners to strengthen the sector.

Seniors Community Connections (SCC) is a community-based program for seniors. It provides services and programs, including a Seniors Active Living Centre, which serve seniors from specific linguistic and cultural communities i.e. Afghan Iranian, Latino-Hispanic, Somali and Tamil communities. Seniors from these communities are offered programs that are in their first language and are facilitated by staff with a lived experience in these communities. Programs include peer support groups, educational workshops, outings and forums.

## **RESPONSIBILITIES:**

- Expand knowledge and increase the ability of community members to access existing information, services and systems (i.e. physical and mental health, education, gender- based violence, elder abuse, legal, social services, housing, employment etc.)
- Conduct outreach to seniors who may be at risk of isolation
- Coordinate and maintain linkages between Seniors Community Connections programming and other community resources, with a primary focus on health and community services.
- Provide educational, informational workshops and referrals to Somali seniors, related to their physical, social and mental health

- Assist in the facilitation of peer support groups, when required
- Translate workshop materials and provide interpretation when required.
- Ensure the regular and timely recording of data as required by funder(s) and FST
- Provide refreshments and tokens, for Somali seniors' community groups
- Assist with special events.

#### **QUALIFICATIONS:**

- College diploma or equivalent education and experience, with a minimum three year period of experience.
- 2 to 3 years' experience working with seniors from equity-seeking communities.
- Experience providing educational workshops on a range of topics pertinent to seniors (e.g. heart health, diabetes management, elder abuse, healthy eating,) using principles of adult education.
- Understanding of the peer support model.
- Experience working with service systems and an understanding of barriers to accessing these systems.
- Experience in planning and implementing a series of workshops for seniors
- Lived experience within the Somali-speaking community and the ability to speak Somali, as well as English.
- Good listening, written and verbal communication skills.
- Good computer skills and experience using a computer database.
- Demonstrated ability to work independently and as a member of a team
- Extensive knowledge or community resources and supports for seniors.
- Demonstrated commitment to principles of cultural competency, social justice, anti-oppression and equity and inclusion.
- Flexibility in hours of work, including some evening and/or weekend work.
- Ability to travel throughout the City of Toronto.
- Criminal reference check with vulnerable sector check completed within the past 12 months.

We are committed to developing a diverse service team that reflects the diversity of the population who live and work in the City of Toronto. We actively encourage applicants from all equity seeking groups especially those with lived experience from racialized and or marginalized communities. Our goal is to attract, develop, and retain highly talented employees from diverse backgrounds allowing us to benefit from a wide variety of experiences and perspectives.

In accordance with Ontario Human Rights Code, Accessibility for Ontarians with Disabilities Act, 2005, and FST's Equity and Inclusion policy, accommodation will be provided in all parts of the hiring process. Applicants need to make their needs known in advance.

We thank all applicants and will contact the individuals selected for an interview.

**No phone calls please.**